

Terms and Conditions

Order Processing

- All orders are packaged and shipped within 3 business days
- All orders are shipped through Canada Post

Estimated Shipping Times

- Orders placed in Ontario ship in an estimated 3-4 business days
- Orders placed in other provinces ship in an estimated 5-6 business days
- Orders placed internationally ship within an estimated 2-3 weeks
- * Note that all shipping times are estimates and may take longer in some cases

Customs and Import Taxes

- Customers are responsible for any customs and import taxes that may apply. Sheri Johnson is not responsible for any delays due to customs.

Returns & Exchanges

I gladly accept returns and exchanges upon the following conditions:

- Please contact me within 3 days of delivery
- Ship items back within: 10 days of delivery

The following items can't be returned or exchanged

Because of the nature of these items, unless they arrive damaged or defective, I can't accept returns

- Customized orders
- Digital products
- Sale items

Conditions of return

Buyers are responsible for return shipping costs. If the item is not returned in its original condition, the buyer is responsible for any loss in value. Damaged items will not be refunded.